

## IN THE CLAIMS

Please replace Claims 1-7, 9, 11-20, 22, and 25-26 with the amended Claims 1-7, 9, 11-20, 22, and 25-26 shown below. Appendix A, which is attached hereto, highlights all of the amendments made to Claims 1-7, 9, 11-20, 22, and 25-26.

- AT
- B1
1. (Amended) A method for processing a call from a calling telephone station, the method comprising:
    - (a) storing an indication of a language preference that is associated with the calling telephone station after a user selects a language preference;
    - (b) generating a query in response to a terminating attempt trigger that is activated upon receipt of the call;
    - (c) accessing the indication of the language preference in response to the query; and
    - (d) providing routing information based on the indication of the language preference.
  2. (Amended) The method of claim 1, wherein (b) further comprises transmitting the query from a switch to a processor.
  3. (Amended) The method of claim 1, wherein (c) further comprises performing a database lookup.
  4. (Amended) The method of claim 1, wherein (d) further comprises providing routing information based upon predetermined logic instructions.
  5. (Amended) The method of claim 1, wherein (d) further comprises transmitting the routing information from a processor to a switch.
  6. (Amended) The method of claim 1, further comprising:
    - (e) routing the call to a predetermined destination in response to the routing information.

A1  
B1  
7. (Amended) The method of claim 6, wherein (e) comprises routing the call to a predetermined interactive voice response unit in response to the routing information.

A2  
B1  
9. (Amended) The method of claim 6, wherein (e) comprises routing the call to a predetermined call center in response to the routing information.

A3  
11. (Amended) The method of claim 1, wherein (a) further comprises, storing an indication of a language preference that is associated with the calling telephone station in a database.

B1  
12. (Amended) The method of claim 1, wherein (a) further comprises, storing an indication of a language preference that is associated with the calling telephone station in a line information database.

13. (Amended) A system for processing a call from a calling telephone station, the system comprising:

a terminating switch operable to receive a call that originated from the calling telephone station, generate a query in response to a terminating attempt trigger that is activated upon receipt of the call, and transmit the query to a processor; and

a processor coupled with the terminating switch, the processor being operable to access an indication of a language preference, that is associated with the calling telephone station and that was stored after a user selected a language preference, in response to the receipt of the query transmitted from the terminating switch, wherein the indication of the language preference identifies a preferred language for transmitting information to the calling telephone station, and the processor being operable to provide routing information in response to the indication of the language preference, wherein the routing information comprises routing instructions for routing the call to a predetermined destination that implements the preferred language.

B1  
A3  
cont.

14. (Amended) The system of claim 13, further comprising an originating switch coupled with the terminating switch, the originating switch being operable to receive the call from the calling telephone station and route the call to the terminating switch.

15. (Amended) The system of claim 13, further comprising an interactive voice response unit coupled with the calling telephone station, wherein the interactive voice response unit implements the preferred language.

16. (Amended) The system of claim 13, further comprising a call center coupled with the calling telephone station, wherein the call center implements the preferred language.

17. (Amended) The system of claim 13, wherein the processor comprises a service control point.

18. (Amended) The system of claim 13, wherein the processor comprises predetermined logic instructions.

19. (Amended) The system of claim 13, wherein the terminating switch comprises a service switching point.

20. (Amended) A computer usable medium having computer readable program code embodied therein for processing a call from a calling telephone station, the computer readable program code comprising:

a first computer readable program code for causing a first computer to access [a stored indication of a language preference that is associated with the calling telephone station] an indication of a language preference that is associated with the calling telephone station that was stored after a user selected a language preference, in response to the receipt of a query, wherein the indication of the language preference identifies a preferred language for transmitting

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C  
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announcements to the calling telephone station, and wherein the query is generated in response to a terminating attempt trigger that is activated in response to the receipt of the call; and

a second computer readable program code for causing a second computer to provide routing information in response to the indication of the language preference, wherein the routing information comprises routing instructions for routing the call to a predetermined destination that implements the preferred language.

22. (Amended) A method for processing a call from a calling telephone station, the method comprising:

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B1
- (a) storing an indication of a language preference that is associated with the calling telephone station after a user selects a language preference, wherein the indication of the language preference identifies a preferred language for communicating with the calling telephone station;
  - (b) receiving, at an originating switch, a call from the calling telephone station;
  - (c) routing the call from the originating switch to a terminating switch;
  - (d) generating a terminating attempt trigger, using the terminating switch, in response to (c);
  - (e) transmitting a query from the terminating switch to a processor in response to the terminating attempt trigger;
  - (f) accessing the indication of the language preference, using the processor, in response to the query;
  - (g) providing routing information, using predetermined logic instructions, in response to the indication of the language preference, wherein the routing information